

# BERITA ISP

02/2020

FOR MEMBERS ONLY

KDN PP 4806/02/2013 (031430)

## Chief Executive's Notes

The Movement Control Order (MCO) implemented by the government of Malaysia due to the Corona Virus outbreak has surely shaken the local industries, however big or small. The MCO which started on the 18th of March was for a duration of two weeks. This was an effort to break the chain of local transmission of the treatable but deadly virus. Just before the end of the first two weeks, we were told the MCO will be extended for another two weeks till April 14. The 3rd MCO was then extended to April 28. While Malaysia's efforts in battling the spread of Covid-19 was proving to be fruitful, the MCO was extended to May 12 (Phase 4) and June 9 (Phase 5). During these MCO phases, only essential sectors and businesses were allowed to operate. Since ISP is not classified under essential services, the Secretariat worked from home.

During these phases, the whole nation started to adapt to new ways of living and working. Technology such as video conferencing, zoom mode for corporate meetings and online classes for students became the new norm. As such ISP/ISPM BOD/EXCO and a few Standing Committees conducted their meetings through Zoom sessions. It is quite effective in resolving issues concerning ISP and ISPM matters. ISP branches adopted this platform as well in conducting their meetings and discussions.

The ISP Secretariat has also been working from home since the MCO commenced (18th March 2020). We communicated with each other despite being confined to our homes through online 'ZOOM' application. The Secretariat had weekly meetings to execute the BOD's decisions and ensure the day to day tasks were carried out timely. In this way, ISP's members and clients needs were met. The ISP staff were also able to update their work progress to the Chief Executive from home through various applications such as Whatsapp Messaging Services and Microsoft Outlook Email. This allowed each member of the Secretariat to work on her or his duties as near normal as working in the office.

In view of the prevailing circumstances, some of our services such as short courses and seminar (NATSEM 2020) that host large gatherings have been postponed. This will invariably affect income for training unit. However, as for courses, we successfully conducted two online courses on June 16th and June 22nd. The first was on "Crash Course on Environmental Sustainability for Planters" by Mr Govindasamy and the second on "Replanting & Cultivation of Palm Oil" by Mr Gopalakrishnan. In view of this, we will continue to keep members and clients updated on the latest programmes through ISP website, social media and email. The secretariat were able to respond to all enquiries from members and clients even while working from home. We strongly believe we have met members' expectations.

The Board of Directors are also concerned about income and expenditure for this year due to the Covid-19 and challenging business and economic landscape. Moreover, our biggest source of revenue from NATSEM 2020 could not be realised this year due to the postponement to next year. The 2020 budget will be reviewed and be presented to BOD for approval. Thus, Secretariat has undertaken some cost cutting measures to reduce operational costs and explore new sources to generate income. Digital transformation will be aggressively pursued to optimise costs without compromising our services to ISP members and clients. Berita ISP is going electronic which I believe will attract and reach a wider audience among ISP members. There will be many new steps taken to make the company lean and productive. A lesson learnt from the lockdown is that Secretariat can perform some of the tasks from home. In light of this, we started to work some days in the office while the rest of the week at home from 14th of May to 5th of June 2020. Finally, after great improvement on Covid-19 condition in Malaysia and with the end of MCO, on the 9th of June all staff began working in the office as usual.

Despite all the challenges and constraints, the Secretariat to a larger extent is fully committed to achieve the KPIs. During this trying times, we seek the cooperation and support of ISP/ISPM BODs, Standing Committees, members and clients to achieve our goals.

**Rajindran Irusan** 

Published by The Incorporated Society of Planters, Suite 3A01, Level 3A, PJ Tower, Amcorp Trade Centre, 18 Jalan Persiaran Barat, 46050 Petaling Jaya, Selangor Darul Ehsan, Malaysia. Tel: 03-79555561



The Planters' Benevolent Trust of Malaysia (Registered Trustees) was established in 1971, under Trustees (Incorporation) Ordinance, 1952 with this Objective:-

> Relieving necessitous\* persons who are or have been employed in an executive or managerial capacity in an enterprise within the Malaysian plantation industry and the wives, widows and children of such persons.

The Trust exists to help planters and their dependants in times of need. The Trust provides grants and allowances to planters or their family member in dire need of financial assistance. The application will be approved after careful scrutiny of the circumstances of the applicant: the Trustees must satisfy themselves that all potential recipients of the grants and allowances are in genuine difficulties, whether of temporary or long-term nature.

The Trust is administered under a Trust Deed by an independent Board of Trustees, consisting of representatives from the plantation industry appointed by the Malaysian Palm Oil Association (MPOA) and The Incorporated Society of Planters (ISP) under the Chairmanship of an independent party.

This fund is open to all Planters, which means non ISP member can apply for it too.

For more enquiries, please contact: (+603 79555561) (Attn: Puan Faiza Hassan) or email to isphq@isp.org.my



Scan the OR code to learn more about the PBTM fund and to download the necessary forms:-



- 2. Read through all the rules and regulations for the contest.
- 3. Send your submission to the address given (ISP HQ)
- 4. Closing date is on 31 DECEMBER 2020
- 5. Terms and condition may apply

For more enquiries, please call: (+ 603-79555561) (Attn: Khairi) or email to isphq@isp.org.my



The Contest is open to all The Incorporated Society of Planters members (members-in benefit). The ISP/ ISPM Board of Directors, Members of the Library Committee and the Secretariat are prohibited to participate.



A vision statement describes the desired long-term results of the society. For example, an early Microsoft vision statement was "a computer on every desk and in every home."



A mission statement is a declaration of what makes the business important. By design, it guides the actions of the employees and draws in customers by creating direction by explaining what the company intends to accomplish.

To participate please follow these steps:



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Working from home during the MCO has changed the way we interact in the corporate world, especially with no face-to-face meetings.

Online video conferencing is a technology that started in 1968 with just a simple one-to-one video call. To be honest, video conferencing is not new, but it was not popular then because we were able to conduct face-to-face interactions in our workplace. Today it has grown into such an important tool for communication. Working from home has driven companies and businesses to utilise video conferencing application such as Zoom, Microsoft Team, Google Hangouts and many more. Zoom for example is very easy to use, accessible using any device, affordable, reliable and able to connect with at least 100 individuals at one time.

During the work from home period, the ISP Board of Directors, Committees and Secretariat had organised online video conferencing or meetings through the Zoom application. These online meetings facilitated the BOD and committees to discuss and make critical decisions while the secretariat reported and manage their daily task.

As of 9th of June, the ISP secretariat had started work in the office and we believe the online video meetings during workfrom-home period enabled the staff to return to normal working condition smoothly.

Even when the Recovery Movement Control Order ends, businesses such as ISPM will benefit from online video conferencing. Although physical short courses can be conducted beginning 1st of July 2020, we will continue to tap on the benefits of the online video conference platform to effectively operate our business under any circumstances.

Editor





## **ISP Telegram Channel**

ISP recently launched a Telegram channel to notify members on upcoming short courses and programmes. Please join the channel to receive the latest updates on your mobile phone or computer by downloading the Telegram application.

Scan the QR Code to join the ISP channel.



# Do you write?

Submit your brief article, news or experience in the plantation industry together with photos to the email below!!

nabilahmohammad@isp.org.my (Publications, Executive)



One of the key areas that was severely affected by Covid -19 pandemic was ISPM's short courses. Due to the Movement Control Order, all face-to-face short courses were postponed indefinitely. However, ISPM took proactive steps to introduce online short courses. The first ever online short course was conducted on June 16th, 2020 entitled "*Crash Course on Environmental Sustainability for Planters*" by Mr. Govindasamy and it was conducted through Zoom platform. The second online short course was conducted by Mr. Gopalakrishnan, titled "*Replanting & Cultivation of Palm Oil*" on June 22nd, 2020 using Microsoft Teams platform. ISPM was able to accommodate online training using multiple platforms fulfilling clients' need. Subsequently, the participants' learning experience was gauged using Google forms. Despite some challenges, the online training sessions went on smoothly without any disruptions. ISPM highly encourage our members to participate in the upcoming online short courses that are scheduled for this year. With new dictum, ISPM believe, planter's knowledge can be acquired through any techniques and technologies. *Together we learn to further progress*.

#### ISP Sabah North East Branch Activity



On the 14th of March 2020, ISP Sabah-North East Branch held its Annual General Meeting (AGM) at Sabah Hotel in Sandakan. Mr Rajindran (CE of ISP) attended the AGM and also briefed on the latest developments in ISP.

### ISP North West Malaysia Branch Activity



ISP North West Malaysia held its Annual General Meeting on the 29 February 2020 at Park Avenue Hotel, Sg Petani, Kedah. The committee also prepared a talk by Macrotech Solution Sdn Bhd on their latest products for the attendees.



On behalf of The Board of Directors of The Incorporated Society of Planters (ISP) and ISP Management (M) Sdn. Bhd. (ISPM), we would like to inform you that the **15<sup>th</sup> NATIONAL SEMINAR 2020 (NATSEM 2020)** scheduled on 13 - 15 July 2020 has been postponed to **12 - 14 July 2021** at Pullman Miri Waterfront, Miri, Sarawak. The NATSEM 2020 postponement was decided following the advice provided by the World Health Organization and the Government of Malaysia on the spread of the Covid-19 outbreak.

For enquiry & registration contact: Ms Siti Nurnabilah/Ms Izyan (+603 79555561/+601116383266 - Whatsapp only)

For more information, visit ISP at the links below or call us at: https://www.facebook.com/isphq/ www.isp.org.my C 03-7955 5561/ 011-16383266